

Creating a New Titan Direct Access Student Account/Bookshelf

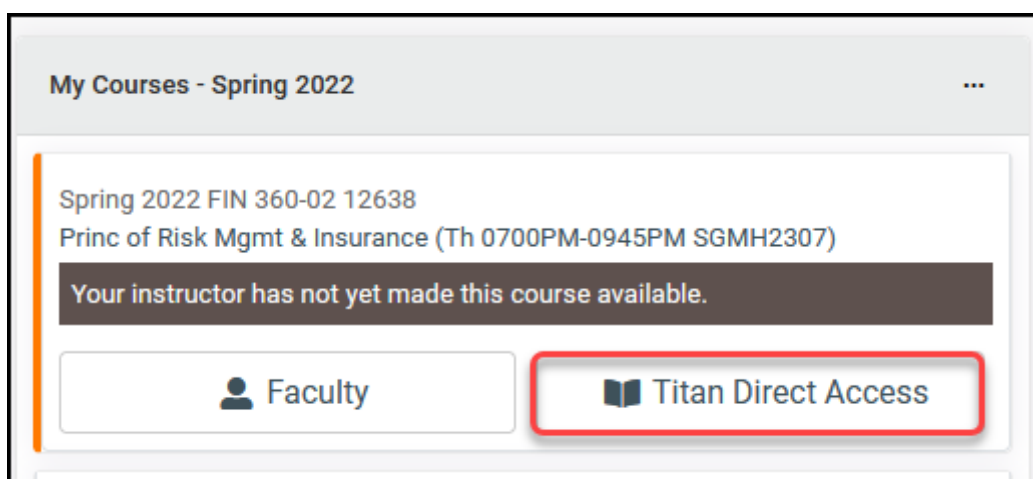
This guide shows students how to create a new account/bookshelf at VitalSource in order to access their Titan Direct Access course materials ordered for their course(s).

 *Not all course material will be listed in Titan Direct Access Program.*

1. Log into your CSUF Student Portal.

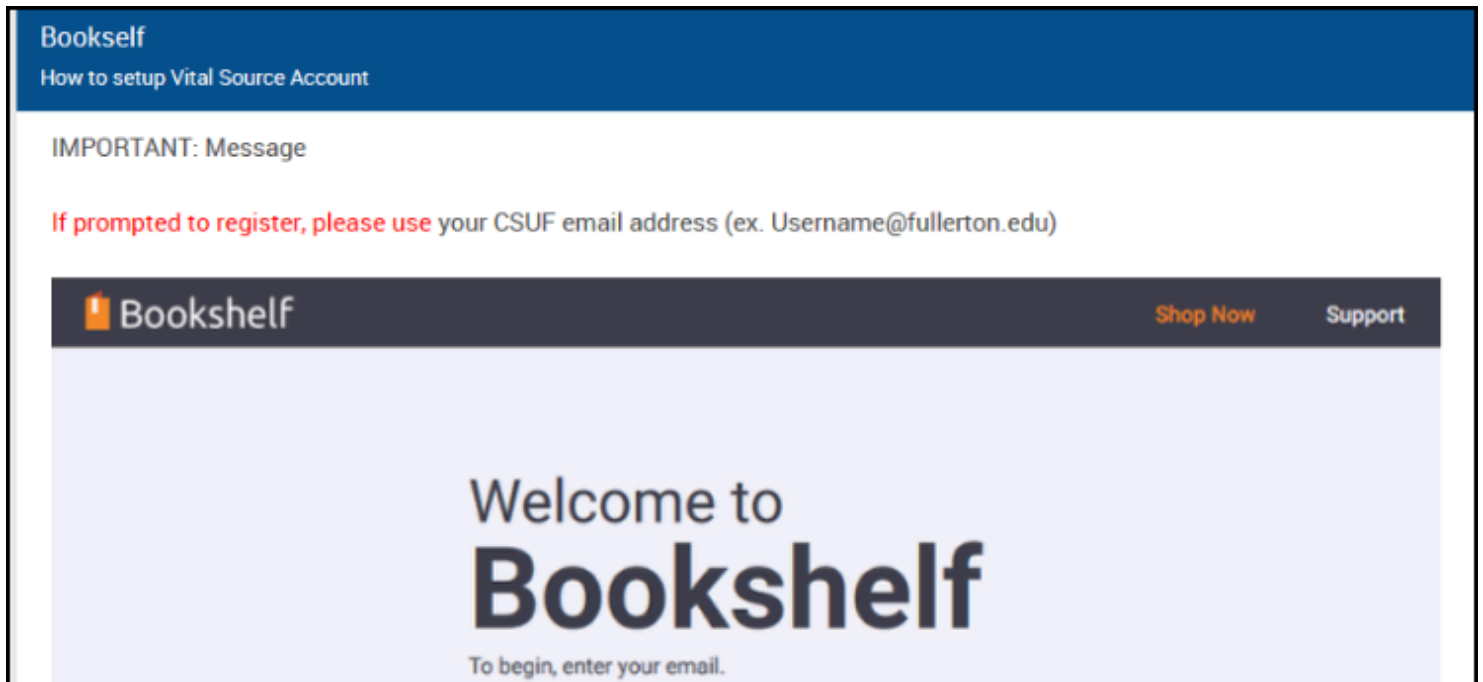
Follow the instructions at [Logging into the Campus Portal](#) if you need assistance logging into the campus portal.

2. Under My Courses, click the Titan Direct Access button.

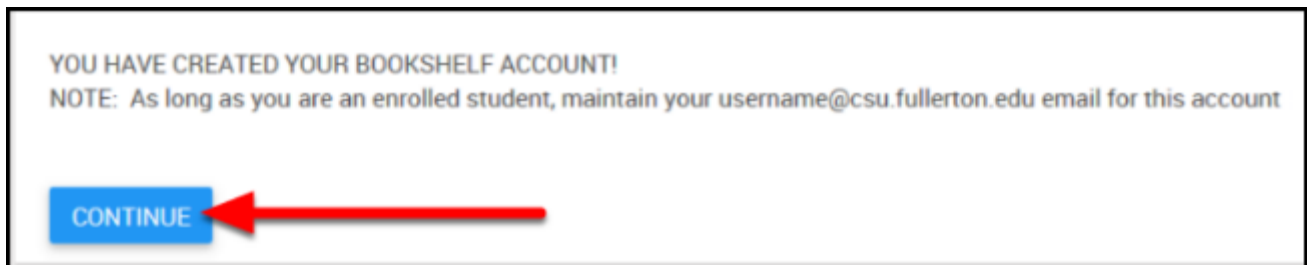


In your **My Courses** window click the Titan Direct Access button to begin the setup of your VitalSource Bookshelf account.

3. View the registration instructions and then click Continue.



Scroll down to the bottom of the page, then click **Continue**.



4. Enter your CSUF email address (i.e. username@csu.fullerton.edu), then click Continue.

Enter your CSUF email address and Titan Direct Access will check to see if you have an existing account. If you do not, you will be presented with instructions to set up a new account.

1. Type your CSUF email address: i.e. *username@csu.fullerton.edu*.
2. Click **Continue**.



WARNING: It is recommended that you only type your **username@csu.fullerton.edu** email address to create your Fullerton Bookshelf account for your Titan Digital Access course materials.

**** DO NOT** click **No thanks, I'll skip this step**. If you skip this step, you will not be able to view your ebooks on your Bookshelf.

New User Registration

1. If VitalSource indicates you do not have an existing account, create a new account.

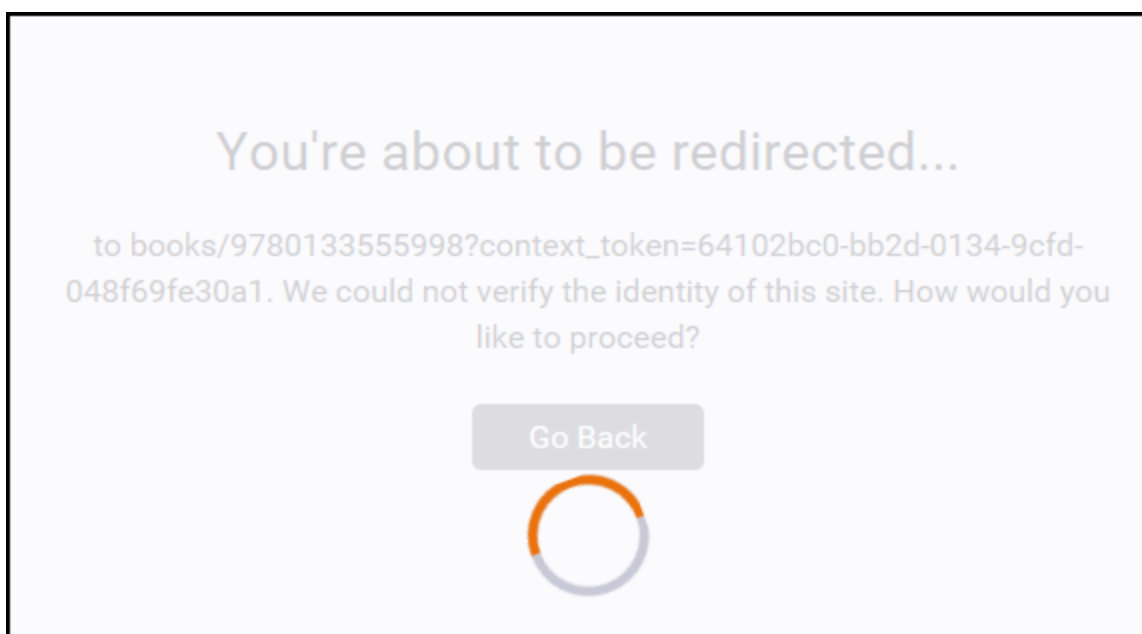
The screenshot shows the 'You're almost done!' registration page for Bookshelf. A red box labeled '1' highlights the registration form fields: First Name, Last Name, Security Question (a dropdown menu with 'What is your favorite sport?' selected), Security Answer, Password (with a note: 'Must contain at least 8 characters, an uppercase letter, a lowercase letter, and a special character.'), and Confirm Password. A red arrow labeled '2' points to the checkbox for 'Email me occasional updates about my account activity, product updates, and special offers. (You can unsubscribe at anytime)'. A red arrow labeled '3' points to the 'Finish' button.

If no VitalSource account is found for your email address, you will be asked to input information to create a new Bookshelf account for your CSUF course material.

1. Enter your name the same way that it appears in Canvas to avoid issues using your Titan Direct Access ebooks with Canvas.
 - Type your name: (First Name) (Last Name)
 - Click the drop-down menu to select your security question.
 - Enter the answer for your security question.
 - Create a secure Bookshelf password (i.e. must contain at least 8 characters, an upper case letter, a lowercase letter, and a special character).
2. Check the box **I agree to the Terms of Use and Privacy Policy**.
3. Click **Finish**.

i As long as you are an enrolled CSUF student, use your **username@csu.fullerton.edu** email to create your CSUF Bookshelf account.

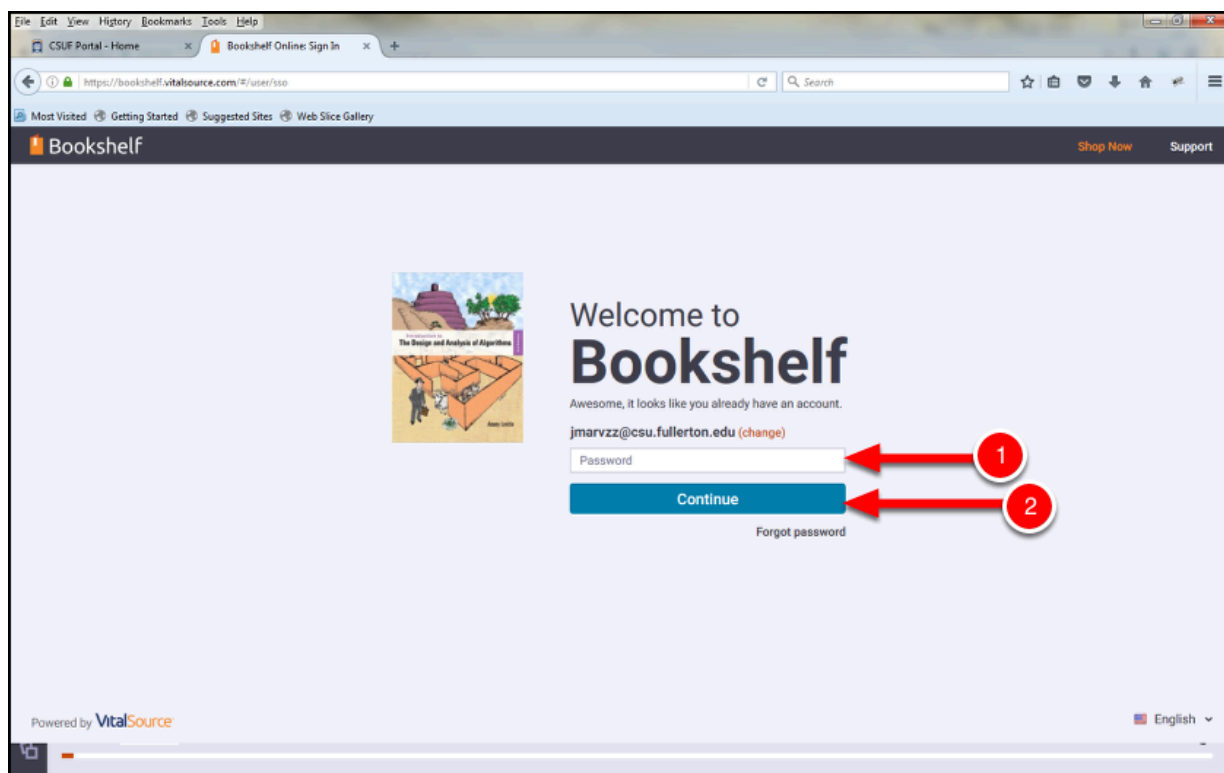
2. It will take a few moments while VitalSource creates your Bookshelf account.



After a few minutes, your account will be created. Skip to [Step 5](#).

Existing User

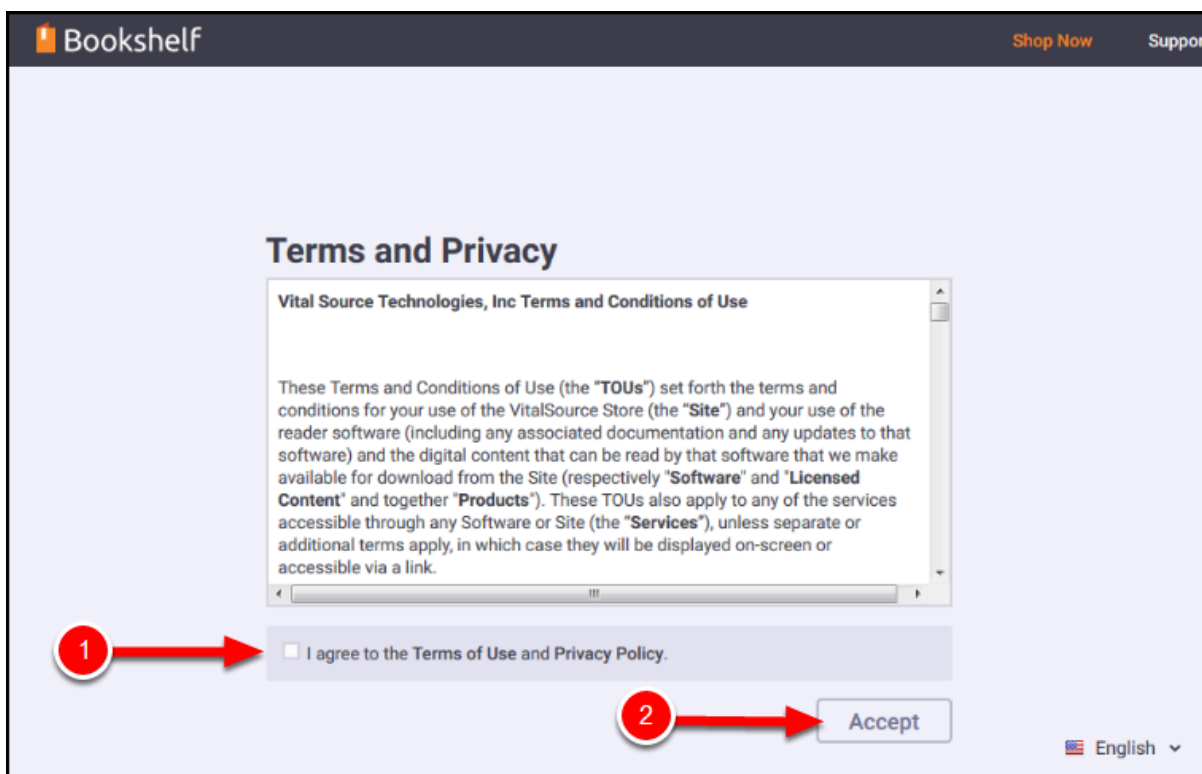
1. If VitalSource confirms you already have a Bookshelf account with your @csu.fullerton.edu address, enter your Bookshelf account password, then click Continue.



If a VitalSource Bookshelf account is found for your email address, enter your VitalSource Bookshelf password.

1. Type your VitalSource Bookshelf password.
2. Click **Continue**.

2. Check the box "I agree to the Terms of User and Privacy Policy", then click Accept.



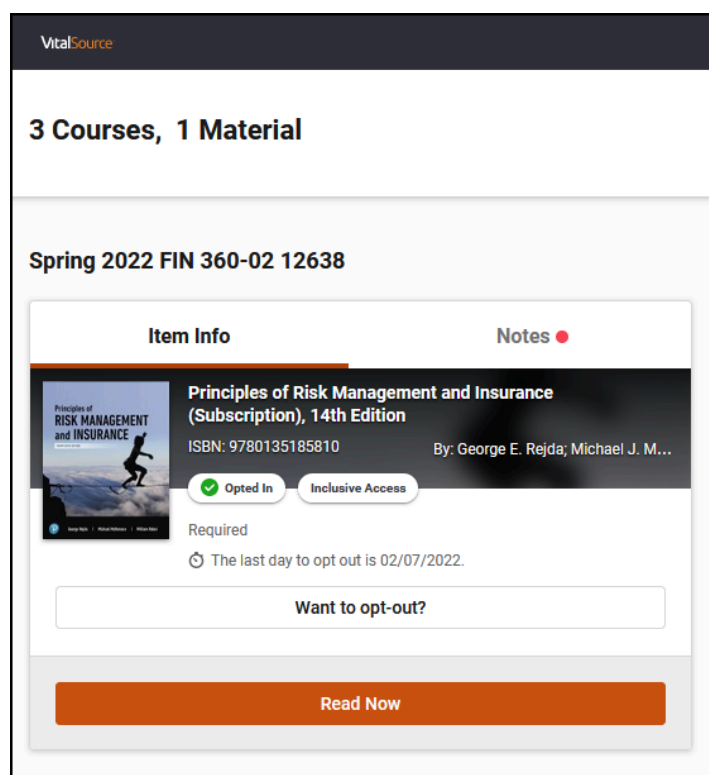
1. Check the box **I agree to the Terms of Use and Privacy Policy**.
2. Click **Accept**

5. Congratulations! You can now access the eMaterial in your CSUF Bookshelf account.

Once you have setup your Bookshelf account through your Portal, your Titan Direct Access course material will be imported in your VitalSource Bookshelf.

Congratulations! You're done.

[View this article to find out how to view your eBooks after you have completed this registration.](#)



INFO: Click each Titan Direct Access button in your **Portal > My Courses** to add your other campus eBook(s) into your VitalSource Bookshelf account.

Need More Help?

Titan Shops: Contact Titan Shops to order/purchase Titan Direct Access course material.

- Email coursematerials@fullerton.edu or call (657)278-4998.
- [Titan Shops Digital Course Materials FAQ page](#)

Student IT HelpDesk: Contact the Student IT HelpDesk for all other technical issues with your Portal or Canvas account.

- Email: StudentITHelpDesk@fullerton.edu or call (657)278-8888.
- [Titan Direct Access Program](#)

VitalSource: View the VitalSource support website for Bookshelf mobile apps, FAQ, etc.

- [VitalSource Support website](#)
- [Access Your VitalSource Account/Bookshelf](#)

Pearson: Contact Pearson for technical support with your Pearson digital course materials through Titan Direct Access.

- Click on the **Contact Us** link on the [Pearson Support website](#). You may be asked for a diagnostic file which you can find under the Diagnostic tab along with your other MyLab or Mastering links.