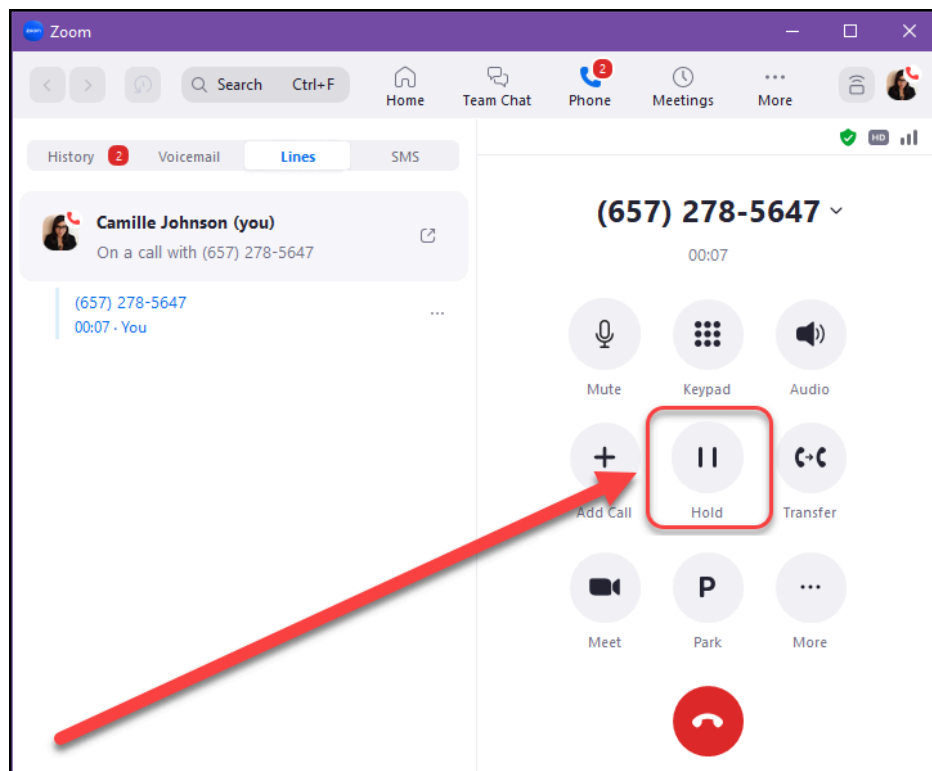


Transition a Call from One Device to Another (Call Flip)

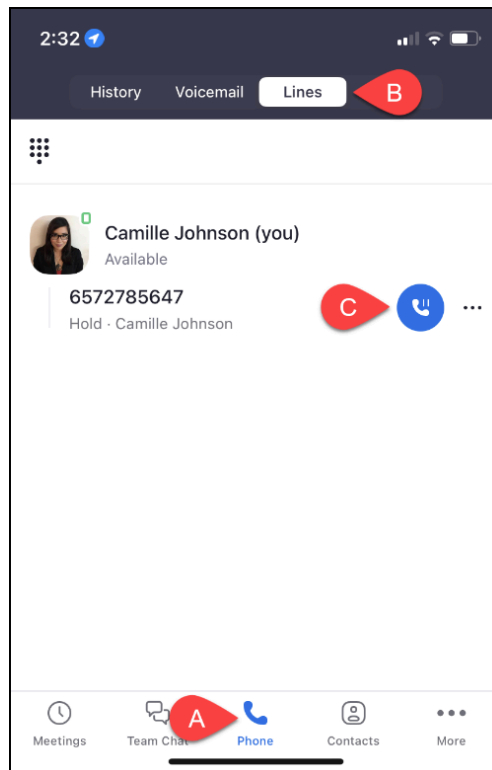
This article covers how users can use the Call Flip feature to transition a call from their Zoom desktop app to their Zoom mobile app (and vice versa).

Transition a Call from Desktop App to Mobile App

1. Click the Hold button in the desktop in-call controls to place the call on hold.



2. On the Zoom mobile app, tap Phone. Then, tap the Lines button. Finally, tap the hold icon next to the call you want to pick up.

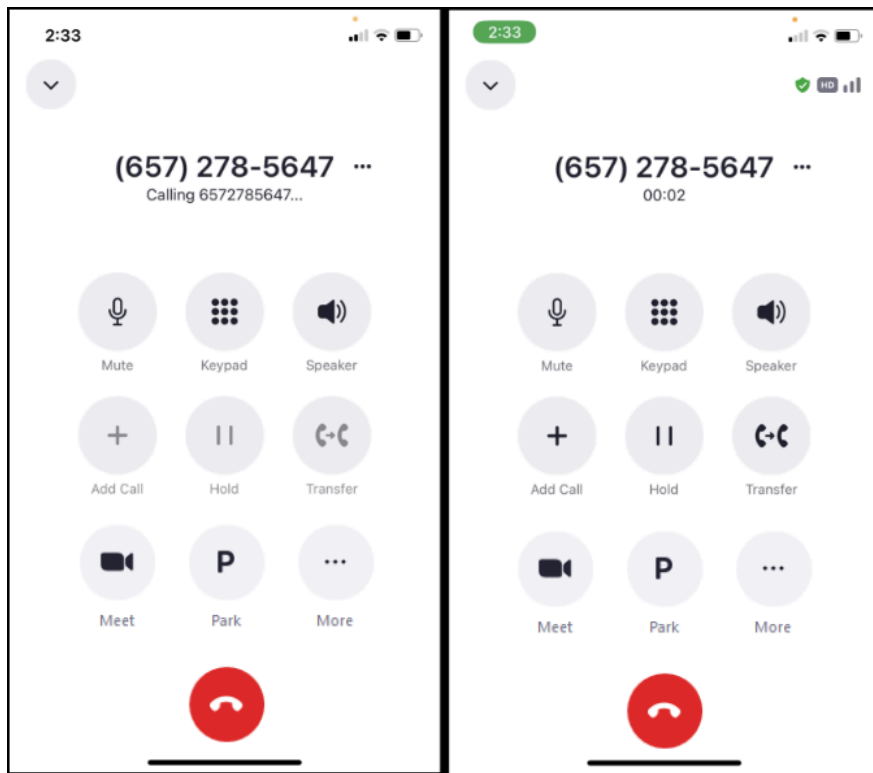


- A. Open the Zoom mobile app and tap **Phone**.
- B. Tap the **Lines** icon to view the call on hold.
- C. Tap the round blue **hold icon** next to the call to answer it on the mobile app.

3. You've flipped the call to your mobile!

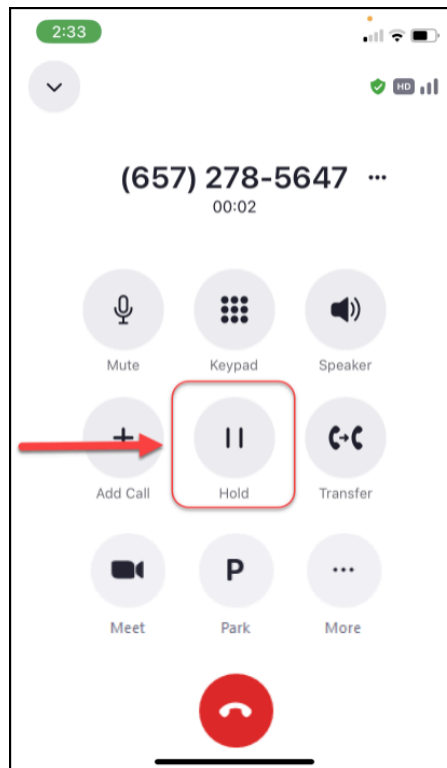


It may take a few moments for the call to connect. The timeclock will start when you've connected to the call.

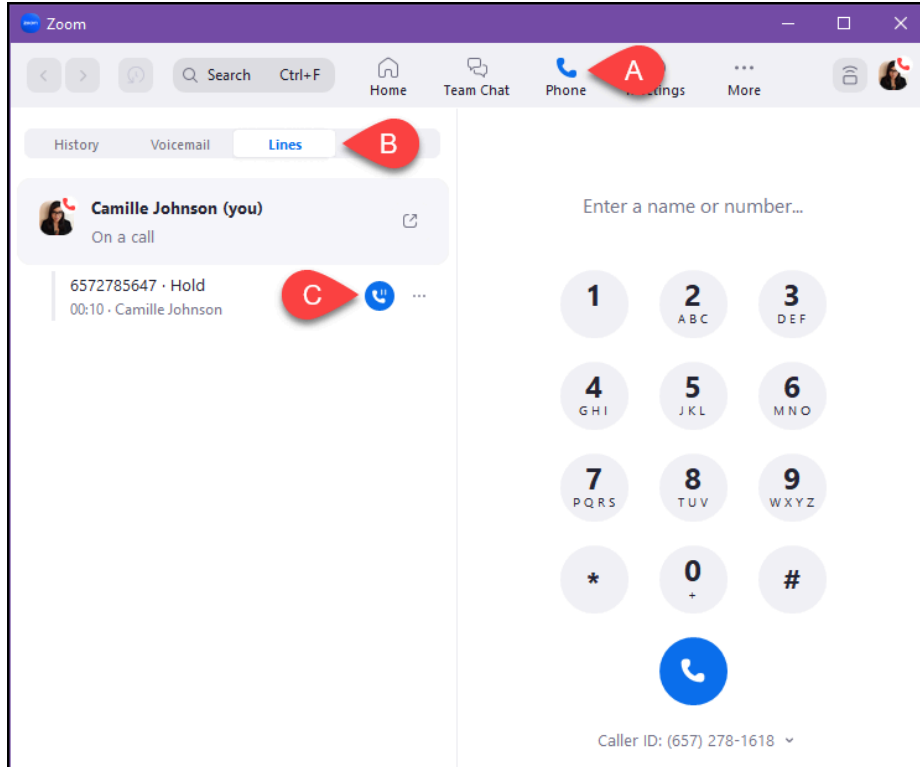


Transition a Call from Desktop App to Mobile App

1. Tap the Hold button in the mobile in-call controls to place the call on hold.



2. On the Zoom desktop client, click Phone. Then, click the Lines button. Finally, click the hold icon next to the call you want to pick up.

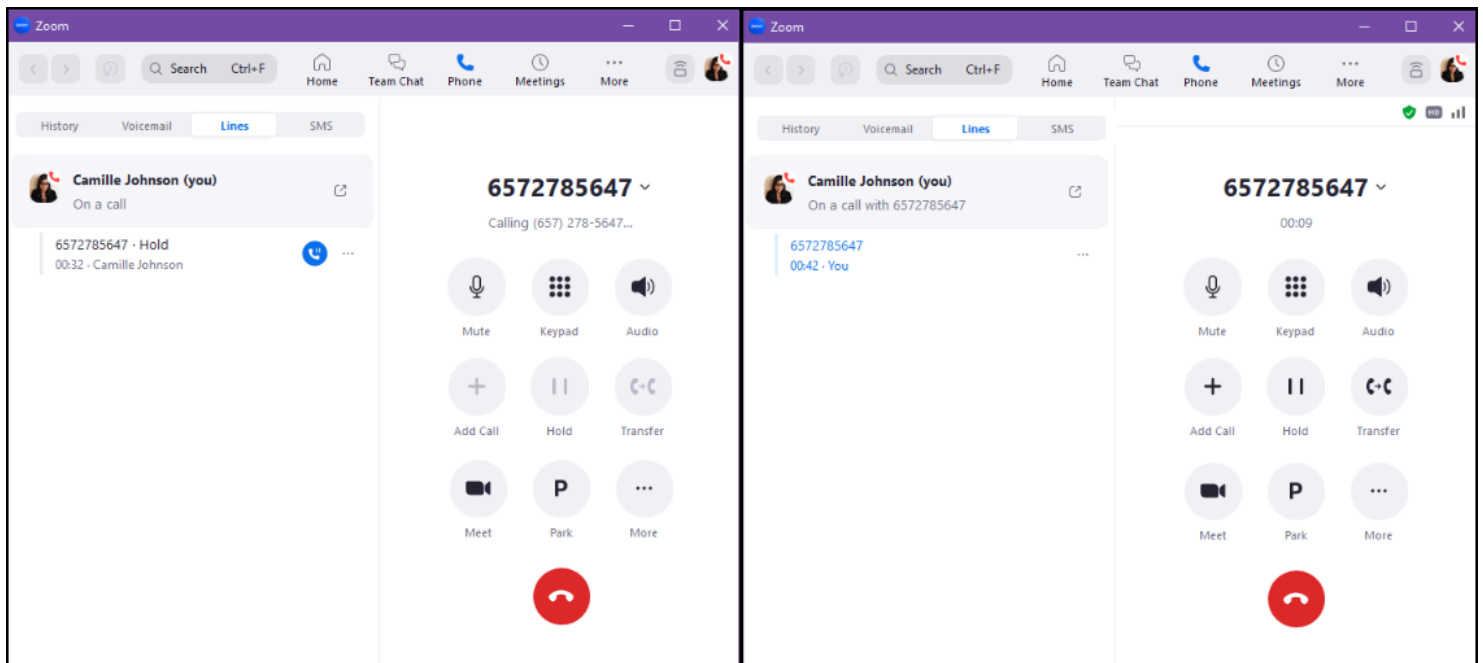


- Open the Zoom desktop client and click **Phone**.
- Click the **Lines** icon to view the call on hold.
- Click the round blue **hold icon** next to the call to answer it on the desktop client.

3. You've flipped the call to your desktop client!



It may take a few moments for the call to connect. The timeclock will start when you've connected to the call.



Need More Help?

[View the Troubleshooting & Resources guide.](#)

[View Zoom's support guide for Zoom Phone.](#)

Contact the IT Help Desk at helpdesk@fullerton.edu or 657-278-7777 for additional assistance.