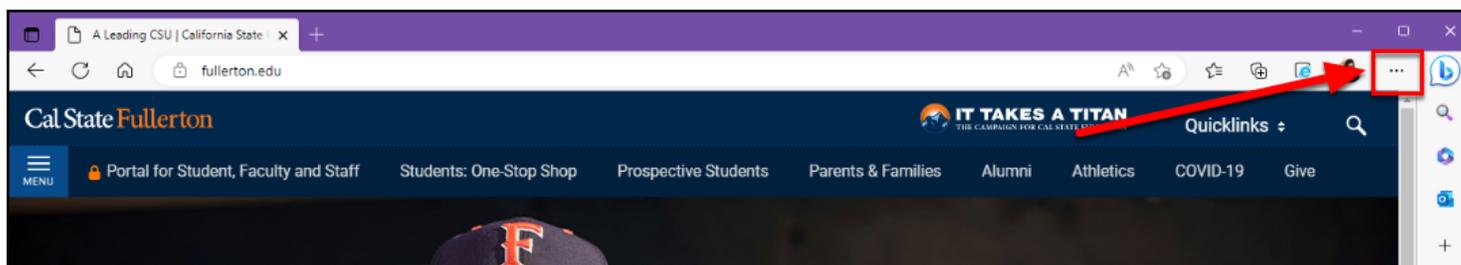


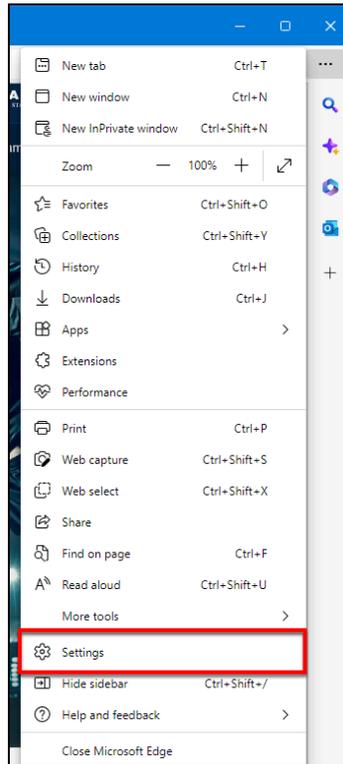
# Enabling Internet Explorer Mode in Microsoft Edge

This article covers how to enable Internet Explorer mode in Microsoft Edge and enable a button to reload a page in Internet Explorer mode.

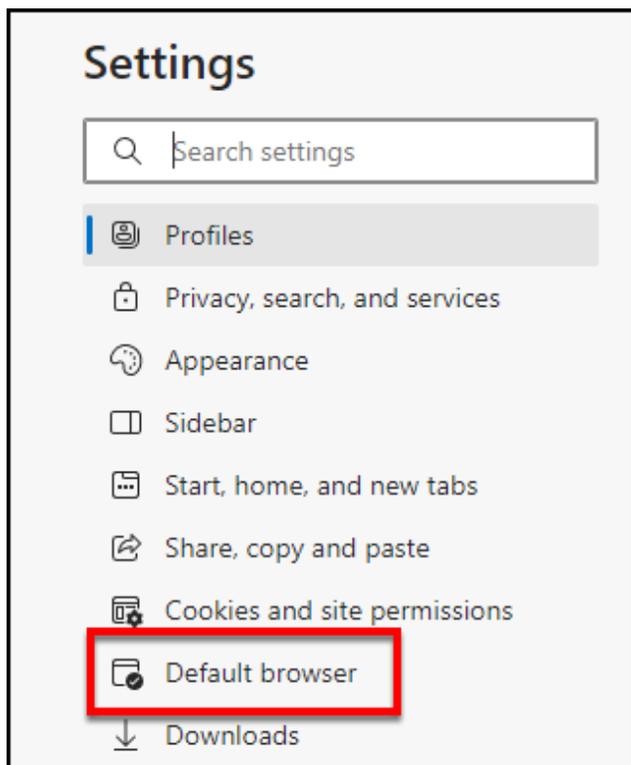
## 1. Open Microsoft Edge and click on the three dots on the right.



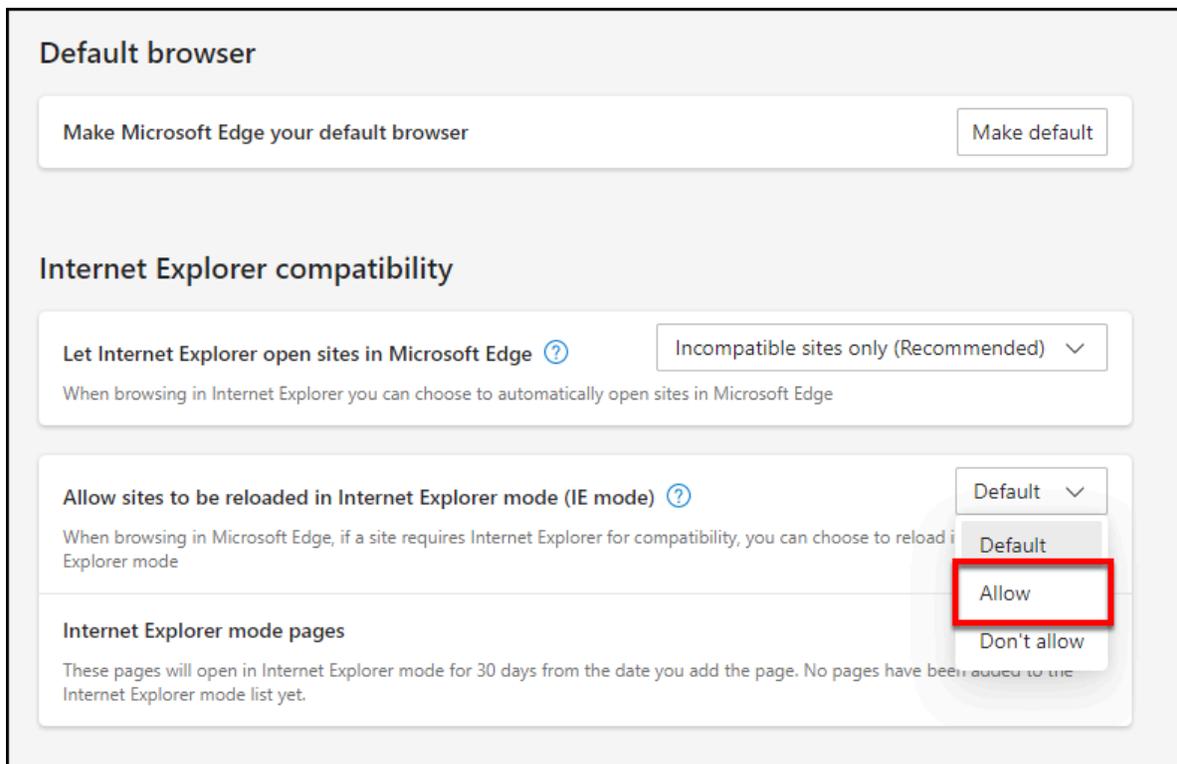
## 2. Select Settings.



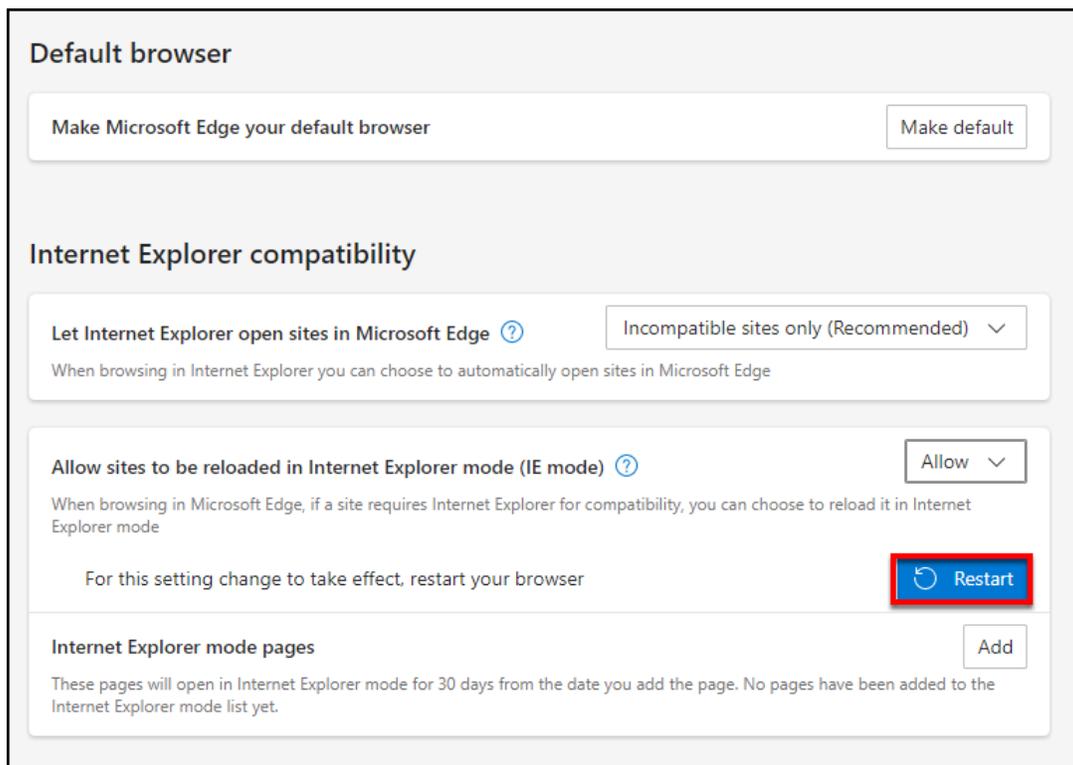
### 3. Select Default browser.



## 4. Click on the drop-down menu next to **Allow sites to be reloaded in Internet Explorer mode (IE mode)** and select **Allow**.



## 5. Click Restart to restart Microsoft Edge.



The screenshot displays the 'Default browser' and 'Internet Explorer compatibility' settings in Microsoft Edge. The 'Restart' button is highlighted with a red border.

**Default browser**

Make Microsoft Edge your default browser Make default

**Internet Explorer compatibility**

Let Internet Explorer open sites in Microsoft Edge ? Incompatible sites only (Recommended) ▾

When browsing in Internet Explorer you can choose to automatically open sites in Microsoft Edge

Allow sites to be reloaded in Internet Explorer mode (IE mode) ? Allow ▾

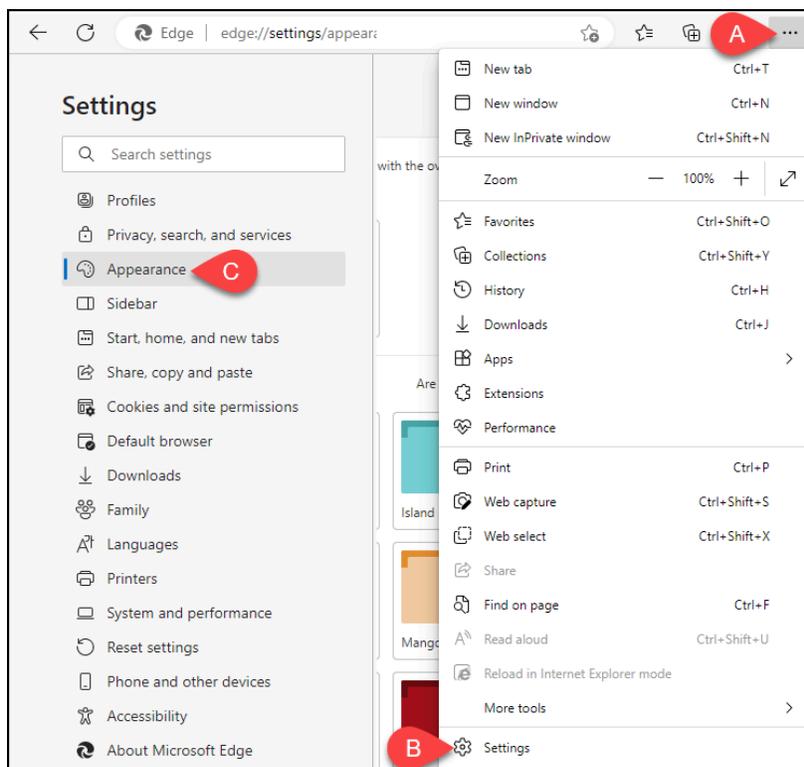
When browsing in Microsoft Edge, if a site requires Internet Explorer for compatibility, you can choose to reload it in Internet Explorer mode

For this setting change to take effect, restart your browser Restart

**Internet Explorer mode pages** Add

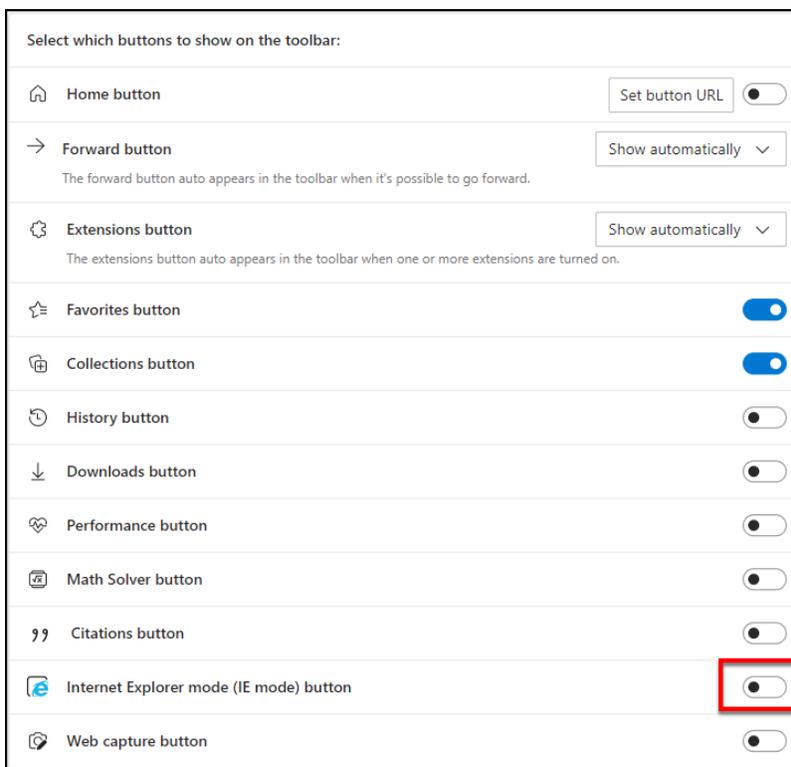
These pages will open in Internet Explorer mode for 30 days from the date you add the page. No pages have been added to the Internet Explorer mode list yet.

## 6. Return to the three dots menu (settings and more) and select Settings. Then select Appearance.



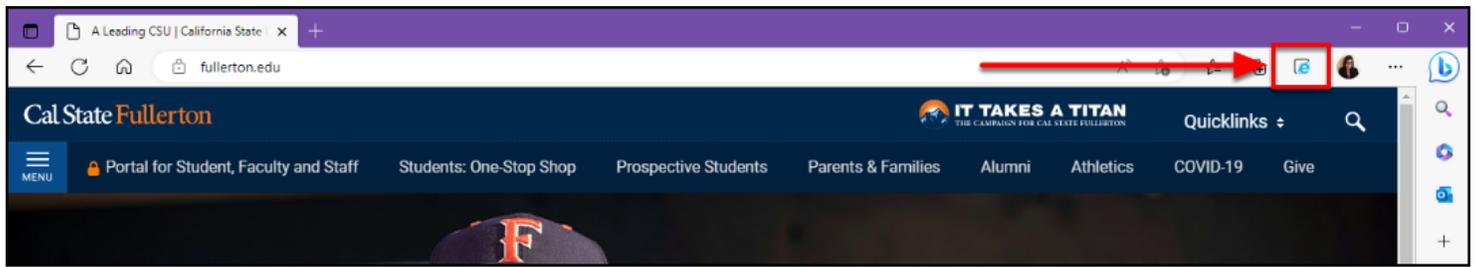
- A. Click on three dots menu (settings and more).
- B. Select **Settings**.
- C. Select **Appearance**.

## 7. Click the slider next to Internet Explorer mode (IE mode) button.



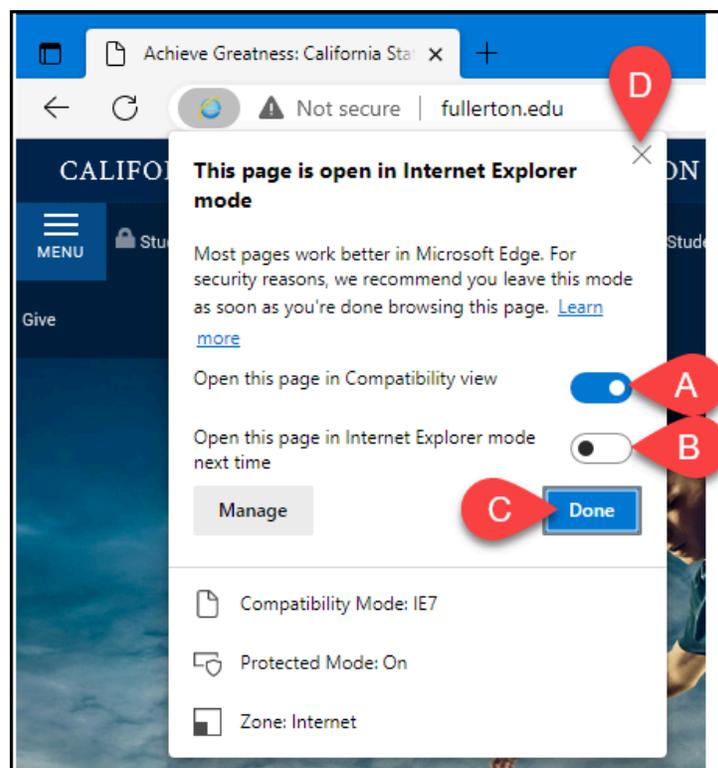
## 8. Click on the IE mode button to load a webpage in Internet Explorer mode.

 If you are accessing My Workplace/My Workplace (New), it's recommended that you enable IE mode on the CSUF homepage and then log in to the portal.



**9. You will see a confirmation that the page is now open in IE mode. Make sure that the option to open the page in Compatibility View is selected. Optionally, you can enable the feature to always open this page in IE mode.**

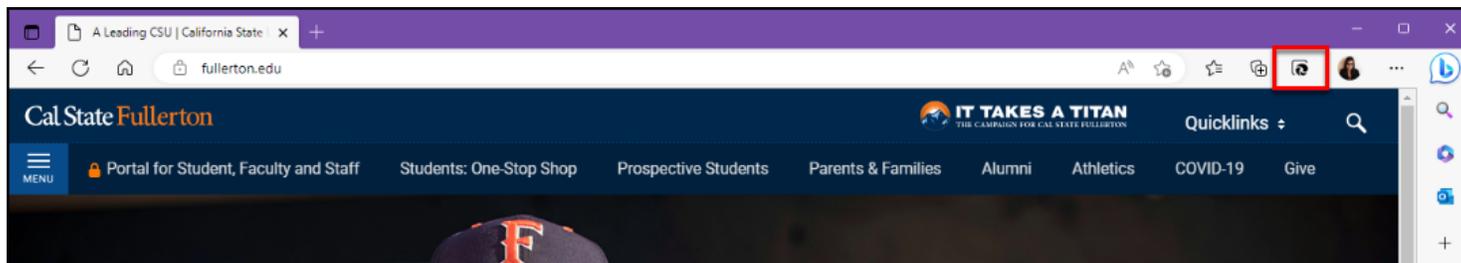
**⚠️** You may get an "unsupported browser" error if you do not enable Compatibility View.



A. Make sure that **Open this page in Compatibility View** is enabled.

- B. Optionally, you can also enable **Open this page in Internet Explorer mode next time** if you frequently need to use IE mode with this site.
- C. Click **Done** if you make any changes.
- D. Click the **x** to close this pop-up.

## 10. Need to exit IE mode for a webpage? Click on the IE mode button again.



## Need More Help?

Faculty and Staff should contact the IT Help Desk at [helpdesk@fullerton.edu](mailto:helpdesk@fullerton.edu) or 657-278-7777 for additional assistance.

Students should contact the Student IT Help Desk at [StudentITHelpDesk@fullerton.edu](mailto:StudentITHelpDesk@fullerton.edu) or 657-278-8888 for additional assistance.